



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/ 1906 /24

Dated: 03/01/2025

A grievance meeting for supplementary tender of Medicines & Drugs for the financial year 2024-25 was held on 31.12.2024 at 09:00 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached here with

Grievances of following firms were presented before the committee.

1. M/s Allied Distributors
2. M/S Pharmevo
3. M/S Bajwa Pharmaceuticals Pvt Ltd.
4. M/s Martin Dow Marker Ltd.
5. M/s Caraway Pharmaceuticals
6. M/s Allmed Pvt Ltd

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed. The proceedings of the grievance committee are recorded as under.

1. M/s Allied Distributors

Sl#	NAME OF ITEM	TEC REPORT	Committee Decision	Signature
82	Inj. Propofol 200 mg/20ml	Severe pain on injection site	Rejected "Severe pain on injection site"	

2. M/s Pharmevo

The appeal of M/s Pharmevo was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that M/s Pharmevo was non-responsive due to non-provision of documents in compulsory & ordinary parameters of technical Performa in soft file. The representative of firm re-present document in meeting which was not accepted by the committee.

DECISION:-

The grievance filed by M/s Pharmevo is rejected and decision of TEC remains intact.

3. M/s Bajwa Pharmaceuticals Pvt Ltd.

Sl#	NAME OF ITEM	TEC REPORT	Committee Decision	Signature
86	Inj. Atracurium Besylate 50mg/5m	need quality medication for essential use	The grievance filed by M/s Bajwa was considered in the meeting; however, no representative from the firm attended. As a result, the grievance could not be	

addressed or discussed. Consequently, the decision made by the Technical Evaluation Committee (TEC) stands and is upheld.


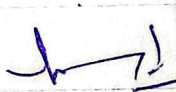
4. M/s Martin Dow Marker Ltd.

The appeal of **M/s Martin Dow Marker Ltd** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Martin Dow Marker Ltd.** was non-responsive due to non provision of documents in clause vi, vii & xii in compulsory parameters. The representative of firm re-present document in meeting which was accepted by the committee.

DECISION:-


The grievance filed by Martin Dow Marker Ltd is accepted and firm is responsive for selected items.


5. M/s Caraway Pharmaceuticals

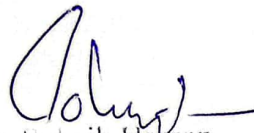
T#	NAME OF ITEM	TEC REPORT	Committee Decision	Signature
19	Inj. Tranaxemic acid 500mg/5ml	not used this brand in our cardiac institute.	Rejected	
86	Inj. Atracurium Besylate 50mg/5m	not used, essential drug, quality matters	Rejected	
87	Inj. Cistracurium 5ml		Rejected	
97	Inj. Dopamine 200mg	No cardiac institute experience	Selected	
105	Inj. Ketorolac 30mg	No previous experience	Selected	
115	Inj. Iron sucrose 5mg	sample not provided & never used this brand before in our cardiac institute	Rejected	

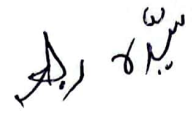
6. M/s Allmed Pvt Ltd.

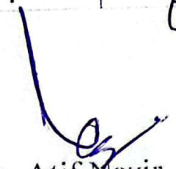
The appeal of **M/s Allmed Pvt Ltd** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Allmed Pvt Ltd.** was non-responsive due to non provision of documents in clause vi, x, xii, xiv & xv in compulsory parameters and rejection of following items.

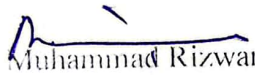
T#	NAME OF ITEM	TEC REPORT	Committee Decision	Signature
88	Sevoflurane 250ml inhalation	Quality Issue	Rejected "Quality Issue"	

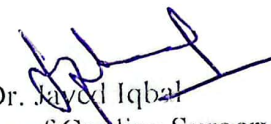
89	Isoflurane 100ml (Inhalation)	Does not fit with international standard filters & not as per specification.	Rejected "Does not fit with international standard filters & not as per specification".	
----	----------------------------------	--	---	---


Mr. Sohaib Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)


Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Jayed Iqbal
Professor of Cardiac Surgery
(Chairman)